

Student Business Services

sbs.umbc.edu

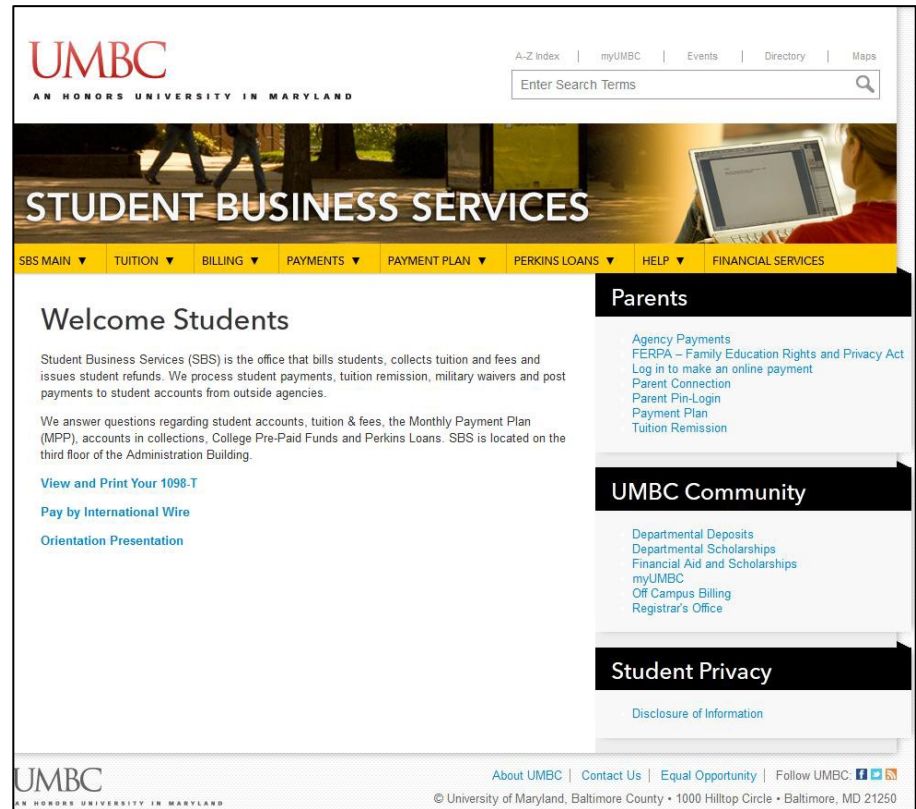


SBS Makes it Easy!

Our Website

Our Services

- E-Bills
- Payment Options
- Payment Plan
- E-Refunds
- Access to Financial Information
- Authorizing Additional Users
- Need Help? We Are Here for You!



The screenshot shows the UMBC Student Business Services website. At the top, there is the UMBC logo and a search bar. Below the logo is a navigation menu with items: SBS MAIN, TUITION, BILLING, PAYMENTS, PAYMENT PLAN, PERKINS LOANS, HELP, and FINANCIAL SERVICES. The main content area is titled "Welcome Students" and contains text about the Student Business Services (SBS) office, including its location and services. On the right side, there are three sections: "Parents" with links for Agency Payments, FERPA, Log in to make an online payment, Parent Connection, Parent Pin-Login, Payment Plan, and Tuition Remission; "UMBC Community" with links for Departmental Deposits, Departmental Scholarships, Financial Aid and Scholarships, myUMBC, Off Campus Billing, and Registrar's Office; and "Student Privacy" with a link for Disclosure of Information. The footer contains the UMBC logo, social media links, and copyright information: © University of Maryland, Baltimore County • 1000 Hilltop Circle • Baltimore, MD 21250.

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See: New Student Day Presentation

E-Billing Information

ACCOUNT NUMBER
1XXXXXXXX

UMBC
AN HONORS UNIVERSITY IN MARYLAND
STATEMENT OF ACCOUNT

STATEMENT DATE
8/1/2014

Doc. Jane
123 Main St.
Baltimore, MD 21250
USA

AMOUNT DUE	DUE DATE
\$1947.00	8/20/2014

TRANSACTION DATE	SEMESTER	DESCRIPTION	AMOUNT	BALANCE
		Prior Balance		\$0.00
8/1/2014	Fall 2014	Tuition and Fees	1947.00	
		Ending Balance		\$1947.00

Please review your billing and pending aid information on the Billing & Personal Finances Topic on myUMBC.

Payments made after 11pm (Eastern Time) will be processed the next business day. A late payment fee of 5% of the past due balance (minimum \$10, maximum \$200) will be charged the first time that an account becomes past due for the semester. An additional late payment fee of 1% of the past due balance (minimum \$10, maximum \$200) will be charged each month that charges remain past due for the semester. A hold will be placed on past due accounts that will prevent students from receiving services from the university, such as, but not limited to, registration, official transcripts and diplomas. Delinquent accounts will be assigned to the State Central Collections Unit.

Billing questions? Email jsb@umbc.edu or call 410-455-2288

Financial aid questions? Email fsaid@umbc.edu or call 410-455-2387

University of Maryland, Baltimore County, Student Business Services, 1000 Hilltop Circle, Administration Building, Third Floor, Baltimore, Maryland 21250

- Billing is electronic and called **E-Bills!**
- UMBC does not issue paper bills for student accounts.
- Students are notified electronically when E-Bills become available
- Fall 2015 e-bill will be available 8/3/15

SAMPLE



Paying Online

- ACH E-check (no fee)
- VISA, Master Card, American Express, and Discover. Credit Cards only accepted online. (2.75% convenience fee)
- Campus Card (no fee)
- International wires



Paying In-Person

UMBC Cashier's Office
Administration Building, Third Floor
Monday-Friday, 8:30am - 4pm

- The Cashier's Office accepts cash, checks, money orders, and Campus Cards.
- A drop box is available after hours accepting checks or money orders only.

❖ **Payments post to student accounts immediately and can be viewed in Account Inquiry.**

Other Payment Options

Agency Payments

- College Pre-Paid Funds
- Tuition Remission
- Third party Agency Payments



Please consult
sbs.umbc.edu/payments/agency-payments/
for more information.

VA Tuition Benefits

The process for applying and obtaining VA tuition benefits begins in the Registrar's Office.



Please consult www.umbc.edu/veterans
for more information.

VA Tuition Benefit Specialist
Keisha Campbell - campbelk@umbc.edu
410-455-2500



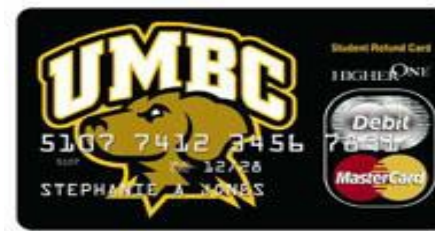
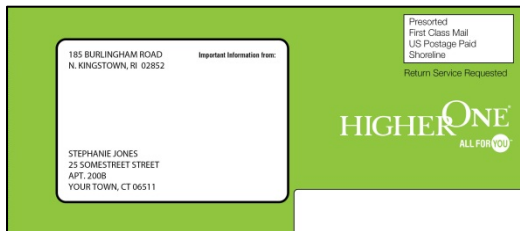
Monthly Payment Plan

- UMBC offers a Monthly Payment Plan (MPP) as an alternative to payment in full. This allows you to conserve savings and budget expenses!!!
- Enroll and make payments conveniently online through *myUMBC* (student) or Parent/Authorized User PIN Access.
- Monthly Payment Plan is offered for fall, spring and summer semesters.
- Enrollment is currently open for Summer 15
- Fall 15 enrollment begins in June; First Installment in July

sbs.umbc.edu/payment-plan

E-Refunds

- Students refunds are issued electronically.
- All students will receive the E-Refund card (below) in the mail.



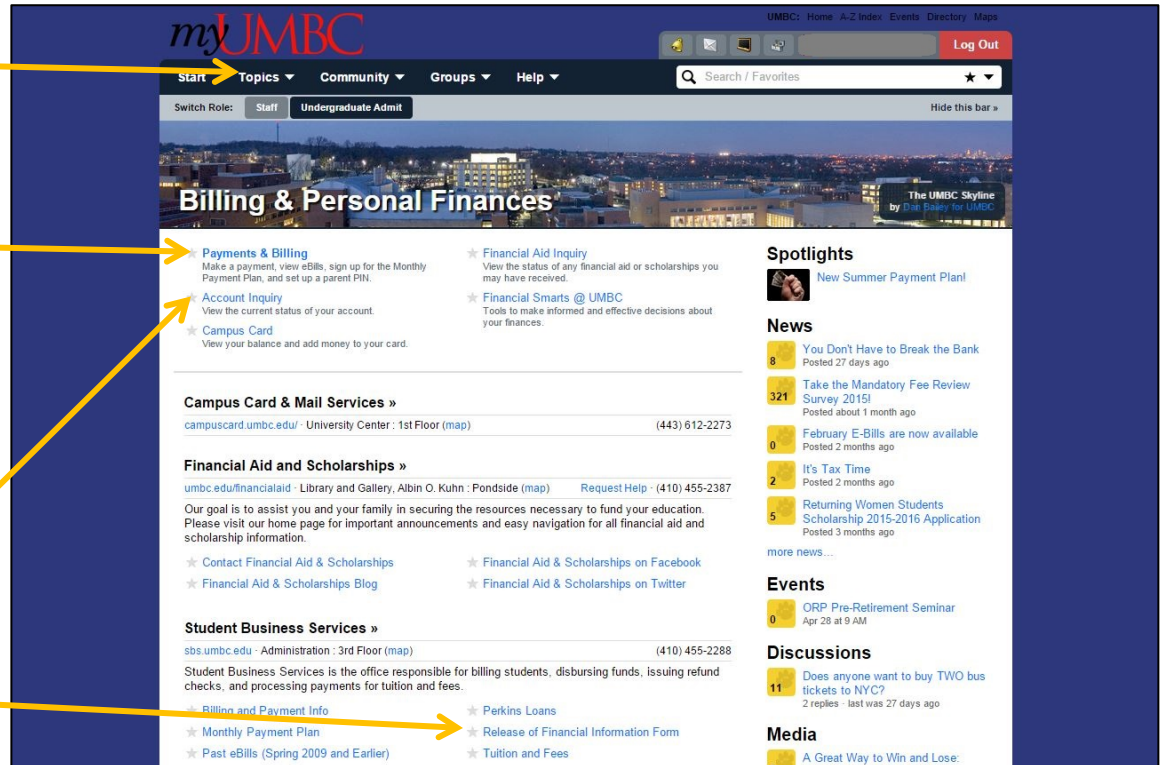
- Students will need the card to activate their E-Refund preference. See options below.
 - Direct Deposit to a bank of your choice
 - Direct Deposit to One Account
 - Mailed Paper Check

sbs.umbc.edu/tuition-info/refunds/

Access to Financial Information - Students myUMBC - Billing & Personal Finance Topic



- Topics
- View E-Bills
- Make Online Payments
- Parent PIN
- Enroll in MPP
- View Student Account History (in Real Time)
- Authorization to Disclose Information



The screenshot shows the myUMBC website interface. The main navigation bar includes 'Start', 'Topics', 'Community', 'Groups', and 'Help'. The 'Billing & Personal Finances' section is active, displaying various links and services. The 'Topics' menu item is highlighted with a yellow arrow. The 'Payments & Billing' link is highlighted with a yellow arrow. The 'Account Inquiry' link is highlighted with a yellow arrow. The 'Campus Card' link is highlighted with a yellow arrow. The 'Monthly Payment Plan' link is highlighted with a yellow arrow. The 'Billing and Payment Info' link is highlighted with a yellow arrow. The 'Perkins Loans' link is highlighted with a yellow arrow.

Authorizing Additional Users (Parents / Others)

Creating an Authorized User Pin (Parent Pin)

- Students can grant access to view financial information online to “Authorized Users” (parents and others).

Authorization to Disclose Information Form

- Students can complete an **Authorization to Disclose Information** form which will grant others permission for SBS to disclose financial information by phone, email, or in person.





SBS Contact Information

Student Business Services
1000 Hilltop Circle
302 Administration Building
Baltimore, MD 21250

sbs.umbc.edu

Tel: (410) 455-2288 Fax: (410) 455-1821

Students submit questions to us by:
Requesting help on *myUMBC*

Parents/Others contact us by:
Requesting help from: <http://sbs.umbc.edu/contact-us/>

Reminder: Parent Newsletter -Sign up for the Family Connection, an electronic newsletter for parents. Email parents@umbc.edu to subscribe.

