

STUDENT BUSINESS SERVICES

TOP 10 BILLING FAQ

1. When will I see my e-bill for Spring?

Students registered for classes by December 31 will be billed on January 2 and receive an email (to their UMBC email address) when e-bills are available online. Students registering in January will be billed on February 1.

2. When will I see my housing and meal plan charges?

Housing and meal plan charges are dependent on housing assignment date. Most students will see tuition, housing and meal plan charges on the January 2 e-bill. Students assigned to housing in January, will see their housing and meal plan charges on the February 1 e-bill.

3. Will my financial aid apply automatically to my charges?

Yes. It will apply automatically provided you completed all requirements to receive your financial aid (beginning on January 19 for full-time students and February 13 for part-time students).

4. Financial aid will disburse on January 19 but my due date is January 20, will I be charged a late fee?

If pending/anticipated aid shown on the January 2 e-bill is enough to pay the total due, you will not be charged a late fee. If pending/anticipated aid is less than the total due, the difference must be paid by January 20 to avoid late fees.

5. Do you offer a Monthly Payment Plan?

Yes. The three-installment plan is available through January 19. Payment plan enrollment must be completed before the e-bill due date to avoid late fees. For more information and to enroll in the plan, please click [here](#).

6. I will be a student in the spring but I haven't registered for courses yet, can I enroll in the payment plan?

Yes. To estimate your tuition and fees, room and board costs please click [here](#). If you need help estimating your budget, please [contact SBS](#).

7. How do I pay my bill?

Payments can be made via *myUMBC*. From Guide, select Billing & Personal Finances, then Payments & Billing, and then select Pay Here or Make Payment. Electronic checks (ACH), credit cards and campus card payments are accepted online. For more information, please click [here](#).

8. How do I pay less than the account balance on the e-bill?

To pay less than the total amount due online, remove the pre-filled amount in the amount box and enter the desired amount.

9. How do I grant access to others who may need to view my charges and make payments on my behalf?

To grant others access to view your account activity (Profile Sharing) please click [here](#).

To grant others access to view your e-bills and make payments on your account online (Parent PIN) please click [here](#).

10. I'm expecting a refund, what do I need to know?

Refunds for Spring '18 will begin to be available on February 1 depending on your e-refund delivery selection.

New Spring '18 students – Look for bright green envelope in the mail and follow instructions to choose your refund delivery preference as soon as it arrives.

For more information about e-refunds, please click [here](#).

I have a billing question that was not covered in this FAQ. What should I do?

Submit a help ticket [here](#) or call Student Business Services on (410) 455-2288. Our website is also a great resource for more information. Please visit sbs.umbc.edu

Financial Literacy - CashCourse

Are you financially smart? Test your knowledge with the CashCourse. Learn important financial management skills including budgeting, basic investing, managing credit and more. Ready? [Get started today!](#)

