

# STUDENT BUSINESS SERVICES

## TOP 10 BILLING FAQ

### 1. When will I see my e-bill for Fall?

Students registered for classes by 7/31 were billed on 8/1 and received an email notification via their UMBC email address. Students registering in August will be billed on 9/1.

### 2. When will I see my housing and meal plan charges?

Housing and meal plan charges are dependent on housing assignment date. Most students will see tuition, housing and meal plan charges on the 8/1 e-bill. Students assigned to housing in August, will see their housing and meal plan charges on the 9/1 e-bill.

### 3. Will my financial aid apply automatically to my charges?

Yes. It will apply automatically provided you completed all requirements to receive your financial aid (beginning on 8/20 full-time students and 9/18 part-time students). You will see pending/anticipated aid on your e-bill.

### 4. Financial aid will disburse on 8/20 but my due date is 8/20, will I be charged a late fee?

If pending/anticipated aid shown on the 8/1 e-bill is enough to pay the total due, you will not be charged a late fee. If pending/anticipated aid is less than the total due, the difference must be paid by 8/20 to avoid late fees.

### 5. Do you offer a Monthly Payment Plan?

Yes. The 3-installment plan is available through 8/19. Sign-up today! For more information and to enroll in the plan, please click [here](#).

### 6. I will be a student in the fall but I haven't registered for courses yet, can I sign up for the payment plan?

Yes. To estimate your tuition and fees, room and board costs please click [here](#). If you need help estimating your budget, please [contact SBS](#).

### 7. How do I pay my bill?

Payments can be made via *myUMBC*. Select the Billing & Personal Finances Topic and Payments & Billing. Electronic checks (ACH), credit cards and campus card payments are accepted online. For more information, please click [here](#).

### 8. How do I pay less than the account balance on the e-bill?

To pay less than the total amount due online, simply remove the amount shown in the box to the right of the Account Balance (online, from the Payments & Billing link) and insert a different amount.

**9. How do I grant access to others who may need to view my charges and make payments on my behalf?**

To provide others access to view your account activity (Profile Sharing) please click [here](#)

To provide others access to view your e-bills and make payments on your account online (Parent PIN) please click [here](#).

**10. I'm expecting a refund, what do I need to know?**

Refunds for Fall '18 will begin to be available around 8/29 depending on your e-refund delivery selection.

**New Fall '18 students** – Look for bright green envelope in the mail and follow instructions to choose your refund delivery preference as soon as it arrives.

**I have a billing question that was not covered in this FAQ. What should I do?**

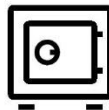
Submit your question to us by going [here](#) or call Student Business Services on (410) 455-2288.

---

# CashCourse

Your Real-Life Money Guide.

## ARE YOU FINANCIALLY SAVVY?



Test your knowledge with the CashCourse



Students can take the CashCourse  
for a chance to win money deposited on their red card.

**Contest ends 9/15/18**

For more information visit: [financialsmarts.umbc.edu](http://financialsmarts.umbc.edu)