STUDENT BUSINESS SERVICES

TOP 10 BILLING FAQ

1. When will I see my e-bill for Fall?

Students registered for classes by 7/31 will be billed on 8/1 and receive an email notification to their UMBC email address. Students registering in August will be billed on 9/1.

2. When will I see my housing and meal plan charges?

Housing and meal plan charges are dependent on housing assignment date. Most students will see tuition, housing and meal plan charges on the 8/1 e-bill. Students assigned to housing in August will see their housing and meal plan charges on the 9/1 e-bill.

3. Will my financial aid apply automatically to my charges?

Yes. It will apply automatically provided you completed all requirements to receive your financial aid (beginning on 8/19 full-time students and 9/17 part-time students). You will see pending/anticipated aid on your e-bill.

4. Financial aid will disburse on 8/19 but my due date is 8/20, will I be charged a late fee?

If pending/anticipated aid shown on the 8/1 e-bill is enough to pay the total due, you will not be charged a late fee. If pending/anticipated aid is less than the total due, the difference must be paid by 8/20 to avoid late fees.

5. Do you offer a Monthly Payment Plan?

Yes. The 3-installment plan is available through 8/19. Sign-up today! For more information and to enroll in the plan, please click here.

6. I will be a student in the fall but I haven’t registered for courses yet, can I sign up for the payment plan?

Yes. To estimate your tuition and fees, room and board costs please click here. If you need help estimating your budget, please contact SBS.

7. How do I pay my bill?

Payments can be made via myUMBC. Select the Billing & Personal Finances Topic and Payments & Billing. Electronic checks (ACH), credit cards and campus card payments are accepted online. For more information, please click here.

8. How do I pay less than the account balance on the e-bill?

To pay less than the total amount due online, simply remove the amount shown in the box to the right of the Account Balance (online, from the Payments & Billing link) and insert a different amount.
9. How do I grant access to others who may need to view my charges and make payments on my behalf?

To provide others access to view your account activity (Profile Sharing) please click here.

To provide others access to view your e-bills and make payments on your account online (Parent PIN) please click here.

10. I’m expecting a refund, what do I need to know?

Refunds for Fall 2019 will begin to be available around 8/29 depending on your e-refund delivery selection.

New Fall 2019 students – Look for bright green envelope in the mail and follow instructions to choose your refund delivery preference as soon as it arrives.

I have a billing question that was not covered in this FAQ. What should I do?

Submit your question to us by going here or call Student Business Services on (410) 455-2288.

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For more information visit: financialsmarts.umbc.edu